



Interno Company for General Contracting & General Trading Ltd

QUALITY MANUAL

Procedures Manual

ISO 9001:2015

Quality Policy Statement

Interno Company's perfect teamwork COMMIT to provide high quality standard service (General contracting, General trading, Design and Construction) to our customers as per their requirements on time and every time at a competitive price.

Our objectives:

- Maintaining a quality management system meeting the requirements of (ISO 9001:2015)
- Quality checking at every stage
- To cover all health, safety and environmental issues
- Immediate action upon customers complain
- To make sure that all necessary resources are provided to always achieve the quality of services committed to our customers.
- Adoption of the most up to date know how for the enhancement of performance
- Continually improving our service quality
- Commitment to satisfy all requirements of interested parties.
- To develop tailor made services to our customers and to offer personalized solutions wherever possible.
- To provide and maintain all law-abiding documentation and keep records of all company transactions.
- To have an effective system in selecting and managing our Sub Contractors and Vendors and make sure they strictly adhere to the same quality and law abiding standards as required and followed by (Interno Company).

Eileen Rassam, General Manager

Erbil Kurdistan - Iraq
Dec 2016

Code	QM	Version	01	22/12/2016	Revision	00	22/12/2016
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